

1003 Trip Terminology – Draft Standard

The intent developing this standard is to provide common definitions for the terminology used within the NEMT industry. The language used is not intended to limit or change the meaning of contractual agreements in existence, but rather to ensure that regulators, payors, and transportation providers maintain a common frame of reference for the language used to create those agreements.

1003.01 Book Date

Date the request for transportation was requested for passengers or items.

1003.02 Assignment Date

The date in which the broker or payer assigns the trip to a transportation provider.

1003.03 Enroute to Pick-up

The status of the transportation provider as they are on the way to pick up the passenger. It indicates that the vehicle is currently in transit and en route to the location where the passenger is waiting to be picked up.

1003.04 Requested Pick-up Time

The specific time when someone wishes passengers or items be picked up by a transportation provider service.

1003.05 Actual Pick-up Time

The time that the vehicle arrives to pick up passengers or items.

1003.06 Loading Time

The time the transportation provider takes while loading and securing the passengers or items into the vehicle.

1003.07 Enroute to Drop-Off (Term)

The time the transportation provider leaves the pick-up location/address departing for the drop-off location/address.

1003.08 Requested Drop-off Time

The time the vehicle is scheduled to arrive at the destination.

1003.09 Actual Drop-Off Time

The time that the vehicle arrives to drop-off passengers or items.

1003.10 Waiting Time

The time a transportation provider spends waiting at a location for passengers or items to be available for transport.

1003.11 Leg Mileage

The anticipated travel distance between two addresses/locations during a trip.

1003.12 Billable Leg Mileage

The number of miles that a transportation provider may bill the payor based on the agreement between the two parties for a given trip leg or legs.

1003.13 Unloaded Mileage

Unloaded Mileage, also known as deadheading, refers to the distance traveled by a transportation provider when the vehicle is empty or not carrying any passengers or items.

1003.14 Pick-up Address

The address where a passenger or item is to be picked up.

1003.15 Pick-up Location

The latitude and longitude location where a passenger or item is to be picked up.

1003.16 Drop-off Address

The address where a passenger or item is to be dropped-off.

1003.17 Drop-off Location

The latitude and longitude location where passengers or items are to be dropped-off.

1003.18 Trip

A leg or sequence of related legs transporting passengers or items.

1003.19 Trip Leg

One segment of a Trip between two address/locations to drop off passengers or items.

1003.20 Leg Sequence

The order in which legs of a trip are referred to should be in alphabetical order: A (first leg), B (second leg), C (third leg) or D (forth leg)